

Service1

SMART ASSISTANT. EXZELLENT SERVICE.

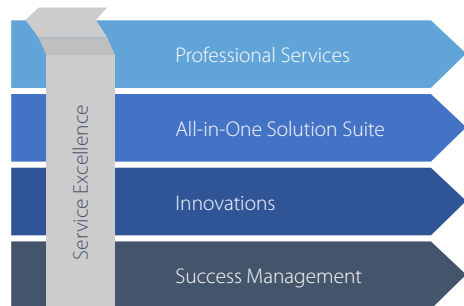


- B2B/ B2C customer service
- Fast and proactive customer communication
- Automated self-service processes 24/7

- KI predicts
 - required parts
 - repair time
 - engineer qualification
 - relevant support documents

- Automated scheduling
- Comprehensive engineer support
- Autom. maintenance management
- Voice control
- Remote (engineer) support

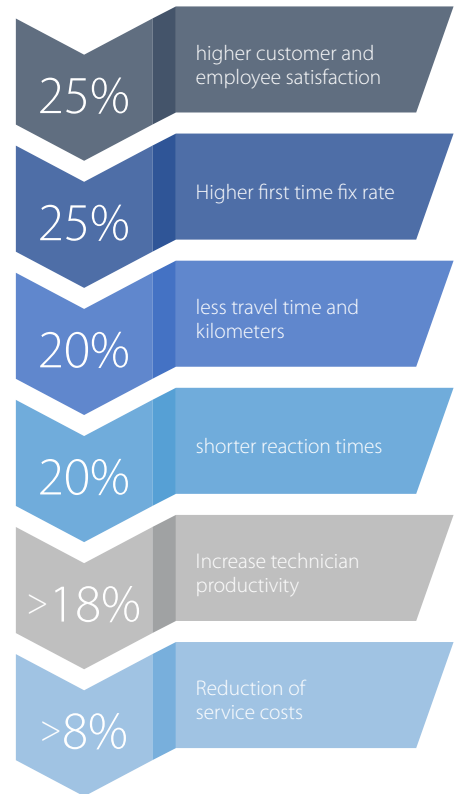
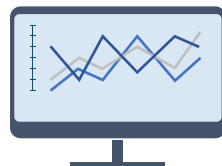
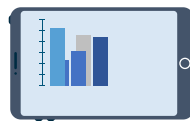
- Intelligent capacity planning
- Automated daily scheduling
- Devices and spare parts
- Contracts and warranties
- Global search



MADE FOR ALL DEVICES



- Mobile
- Modern
- Smart
- Process-oriented
- Intuitive
- Offline



Our comprehensive services offer a wide range of opportunities to proactively and successfully transform service change. With more than 120 service-specific objects and functions, we can

generally cover more than 90% of the requirements with the standard of our applications. Service1 – the all-in-one solution suite for service excellence.