



Service1

Newton

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NEWTON – THE FUTURE OF SERVICE EXCELLENCE

The smart future of field service management is already here, so optimize your field service processes and make innovative technologies transparent and accessible across all environments by using Service1 Newton, our Personal Smart Service Assistant.

Our smart assistant answers questions intelligently and provides relevant information for optimal field service operations. Service (knowledge) data and Internet of Things (IoT) data are processed and evaluated with the help of Artificial Intelligence (AI). Language processing (NLU/NLP) and Augmented Reality (AR) provide a completely new approach to supporting your technicians when it comes to planning, executing and documenting tasks. Outdated, time-consuming clicking, navigating and typing are no longer necessary, because our new Newton smart assistant communicates using natural language. This improves employee productivity and satisfaction, and speeds up your business.

Service1 Newton uses all the features we provide as part of our Service1 solution – our cloud-based All-in-One Solution Suite

for Service Excellence. This covers service handling, deployment and tour optimization, customer and device information, spare parts management and service reporting on laptops, smart phones, tablets and on-board units in technician vehicles. We combine high-end technology with tried-and-tested solutions and longstanding expertise gained over the last three decades. Find out more about one of the most innovative service solutions you have ever encountered.

Get in touch with our experts now:

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